**CQC Statement of Purpose**

**Burbage Surgery**

**Dr James Downie MB ChB (Sole Trader)**

**9 Sprays, Burbage**

 **Marlborough, Wilts**

**SN8 3TA**

**Tel: 01672 810566**

**Email: m.corden@nhs.net**

[**www.theburbagesurgery.co.uk**](http://www.theburbagesurgery.co.uk)

This is a Statement of Purpose for Burbage Surgery which sets out the following information:

* The full name of the service provider and of any registered manager together with their business address, telephone number, and where available electronic mail addresses
* The legal status of the service provider
* Details of the locations at which the services provided for the purposes of the regulated activity carried on
* Our aims and objectives in carrying on the regulated activity.
* The kinds of services provided for the purpose of carrying on of the regulated activity
* The range of service users’ needs which those services are intended to meet.

Burbage Surgery is an NHS General Practice open to all patients living within our Practice boundary in Burbage and the surrounding areas. We work in partnership with our patients and our Patient Liaison Group to provide medical care for our patients.

We are a Personal Medical Services (PMS) Practice offering Primary care GP services to the whole population for the diagnosis and prevention of disease, including the CQC regulated activities: the treatment of disease disorder and injury, and family planning service. We help patients to manage their health and prevent illness. Our GPs assess, diagnose, treat, and manage illness. They carry out screening for some diseases and promote general health and wellbeing. Our GPs act as a patient’s advocate, supporting and representing a patient’s best interests to ensure they receive the best and most appropriate health and/or social care. Our GPs also provide the link to further health services and work closely with other healthcare colleagues. They may also arrange hospital admissions and referrals to other services and specialists, and they link with secondary and community services about patient care, taking advice and sharing information where needed. We are a dispensing Practice and have an on-site dispensary, making it easy for our patients to obtain their medication quickly and efficiently. They also collect and record important information from other healthcare professionals involved in the treatment of our patients.

**Location:**
The Practice address is:
Burbage Surgery, Sprays, Burbage, Marlborough, Wilts SN8 3TA.

This is the sole location we operate from.

This building is situated in the centre of Burbage and is a single storied building comprising of 3 GP consulting rooms, a treatment room, waiting area, reception area, general office area, and dispensary.

**Our Mission Statement**
To improve the health, well-being, and lives of those we care for.

**Vision**
To work in partnership with our patients and staff to provide the best Primary Care services possible working within local and national governance, guidance, and regulations.

**Our Aims and Objectives**

* To provide high quality, safe, professional Primary Health Care General Practice services to our patients
* To focus on prevention of disease by promoting health and wellbeing and offering care and advice to our patients
* To work in partnership with our patients, their families and carers towards a positive experience and understanding, involving them in decision making about their treatment and care.
* To be a learning organisation that continually improves what we can offer patients.
* To treat patients as individuals and with the same respect we would want for ourselves or a member or our families, listening and supporting people to express their needs and wants and enabling people to maintain the maximum possible level of independence, choice, and control
* To work in partnership with other agencies to tackle the causes of, as well as provide the treatment for ill health and where appropriate involve other professionals in the care of our patients.
* To encourage our patients to communicate with us by joining our Patient Reference Group, talking to us, participating in surveys, and feeding back on the services that we offer
* To ensure all staff have the competency and motivation to deliver the required standards of care ensuring that all members of the team have the right skills and training to carry out their duties competently
* To take care of our staff offering them support to do their jobs and to protect them against abuse
* Have a zero tolerance of all forms of abuse.
* To provide our patients and staff with an environment which is safe and friendly
* To operate on a financially sound basis.

**Our Services**
The PMS services provided by our GPs are defined under the Standard Personal Medical Services Contract. These services are mainly split into three groups:

* Essential
* Additional
* Enhanced

**Essential services**
We provide essential services for the whole population, including people who have health conditions from which they are expected to recover, chronic disease management and general management of terminally ill patients.
Our core services include:

* GP consultations providing treatment of disease, disorder, or injury
* Asthma clinics
* Chronic obstructive airways disease clinics
* Coronary heart disease clinics
* Diabetes clinics

**Additional services**
Our additional services include:

* Cervical cytology screening
* Contraceptive services
* Child health surveillance
* Maternity services
* Certain minor surgery procedures including joint injections and cryotherapy
* Vaccinations and immunisations

**Enhanced services**
Our enhanced services include:

* Childhood vaccinations and immunisations
* Contraceptive coil fitting (IUD)
* Fittings for treatment of Menorraghia
* Diabetes Management
* Prostate Cancer Injection Therapy
* Cryotherapy
* Flu immunisation
* Minor injury service
* Weight Management
* Long Covid
* Family planning service including LARC advice and fitting/removal

**Other services**
Our Practice also offers services which meet a wide range of patients’ needs, including:
• Child health and development
• Dressing clinics
• Ear wax and syringing
• ECGs

• End of life care
• Epilepsy
• Lung testing (FeNO)
• Medication review
• Men’s health
• Mental health
• Pregnancy testing and contraceptive advice
• Ring pessary replacement
• Stop smoking support
• Travel advice
• Women’s health

**Non-NHS Services**
Our Practice also provides some services which are non-NHS and are paid for by the patient. These services include:
• Insurance claims forms
• Non-NHS vaccinations
• Prescription for taking medication abroad
• Private sick notes
• Pre-employment and HGV medicals
• Vaccination certificates

This Practice will be ensuring everyone has easier and more convenient access to GP services, including appointments at evenings and weekends. We will be working with a variety of health care providers in several locations, all registered with CQC to provide GP services. The GP practice where the patient is seen will take responsibility for the regulated activity delivered there, regardless of where the patient is registered.

Prepared Sept 2016

Reviewed July 2018

Reviewed March 2019

Updated for flu clinics during Covid August 2020

Updated for Covid Vaccination clinics Dec 2020

Updated Aug 2021

Updated Oct 2022